



PRODUCT TECHNICAL STATEMENT

Incorporating BPIR requirements as per
Building Product Information Regulations 2022

Watts Plumbing and Flow Control

Supplied by Hydroflow

HYDROFLOW DISTRIBUTORS LTD
221 Bush Road
Rosedale, Albany, North Shore
Auckland
Tel: +64 9 415 6151

Watts Water in New Zealand

Watts international presence includes the introduction of their backflow products into the New Zealand market over 35 years ago. Distribution moved to the current agents, Hydroflow, in 2003. With support from Watts Water, both in China and the US, Hydroflow have been instrumental in the development and implementation of NZ regulations to protect local water supplies. In 2018, Watts completed the acquisition of Apex Valves – a New Zealand based company specialising in the design and manufacture of plumbing control valves as well as tank and trough valves for the agricultural industry and for rainwater harvesting.

[Watts](#) and [Hydroflow](#)

This PTS covers all of the products supplied by Hydroflow, on behalf of Watts, in New Zealand.

Revision control

| Revision number | Revision information | Date |
|-----------------|----------------------|-----------------|
| v 1 | New PTS (BPIR) | 1 November 2023 |
| | | |

| Document type | Revision | Revision date |
|---|----------|-----------------|
| Product Technical Specification & BPIR Watts Plumbing and Flow Control | v 1 | 1 November 2023 |

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Purpose and use

Watts Plumbing and Flow Control for use in plumbing are suitable for mains pressure.

Product description

Watts Plumbing and Flow Control complies with the NZBC as shown below in the BPIR section.

Plumbing and Flow Control Solutions

Our systems are built to protect your customers from water contamination—whether nuisance, non-health hazard, or serious public health event. Our line of valves includes pressure relief, pressure reducing, mixing, and ball valves. See our plumbing and flow control solutions [here](#).

A full product listing is available on the Hydroflow website, specifically for plumbing and flow control: [Hydroflow](#)

Key advantages

Each Watts product specification, features and benefits are available on the website as shown above.

Technical Information, Installation Instructions, Maintenance Instructions

All Watts Plumbing and Flow Control technical information is available for download at the website:

[Watts](#)

Information available as follows:

- Installation Instructions & installation videos
- Technical drawings & Specification Sheets
- Warranty details
- Catalogues & Brochures
- Fault finding guides
- WaterMark certificates

Watts recommends that all installation is done by a registered plumber.

Watts Plumbing and Flow Control QA processes

Watts Plumbing and Flow Control undertake testing and inspections of all products as part of the QA requirements.

Watts is an ISO9001 certified manufacturer - See Appendix 1

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Watts Australia has an extensive range of products that are WaterMark certified to:

Watts Regulator

WM 1335: AS/NZS 2845.1:2010 Water supply – Backflow prevention devices

Ames Company

WM 1527: AS/NZS 2845.1:1998 & 2010 Water supply – Backflow prevention devices

Ningbo

WM 25866: AS/NZS 2845.1:2010 Water supply – Backflow prevention devices

WM 25916: AS 1357.2:2005 Valves primarily for use in heated water systems

WM 26060: WMTS 012:2018 In-line valves for use in plumbing water systems

Apex NZ

WM 2596:

AS 1357.2:2005 Water supply – Valves for use with unvented water heaters – Control valves & AS/NZS 2845.1: 2022 Water supply – Backflow prevention devices

See Appendix 2

Contribution to Compliance

Watts Plumbing and Flow Control are in full compliance with the requirements as set out in the New Zealand Building Code, as follows:

| Building code | Requirement | Compliance evidence |
|---|--|--|
| B2 (Durability) B2.3.1 (c) applies | (B2.3.1 Building elements must, with only normal maintenance, continue to satisfy the performance requirements of this code for the lesser of the specified intended life of the building, if stated, or: (c) 5 years if: (i) The building elements (including services, linings, renewable protective coatings, and fixtures) are easy to access and replace, and (ii) Failure of those building elements to comply with the building code would be easily detected during normal use of the building. | As part of a plumbing system for supply of cold, hot or mixed water temperatures. These products can be used in residential and/or commercial buildings where cold, hot or mixed water temperatures water is required to be supplied. |

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| | | |
|--|--|--|
| | | <p>Not suitable for use in areas which are being permanently concealed such as behind concrete.</p> <p>Maintenance required is shown in the Maintenance and Installation Instructions.</p> <p>Proof of durability – Service history Watts products have been manufactured and supplied worldwide since 1957.</p> <p>Warranty calls are at a minimum and within the quality principles of Watts. All Warranty claims are investigated, and corrective/preventive actions are implemented.</p> <p>Products that are WaterMark certified are subject to various performance testing, including endurance.</p> <p>Refer warranty statement (Terms and Conditions) as shown in Warranty Information Watts (watts.co.nz)</p> |
| <p>G12 (Water supplies)</p> <p>G12.3.2 Applies to kitchen and basin products only</p> <p>G12.3.7</p> | <p>G12.3.2 A potable water supply system shall be– (a) protected from contamination; and (b) installed in a manner which avoids the likelihood of contamination within the system and the water main; and (c) installed using components that will not contaminate the water.</p> <p>G12.3.7 Water supply systems must be installed in a manner that– (a) pipes water to sanitary fixtures and sanitary appliances flow rates that are adequate for the correct functioning of those fixtures and appliances under normal conditions; and (b) avoids the likelihood of leakage; and (c) allows reasonable access to components likely to need maintenance; and</p> | <p>Watts products has a variety of international product certifications, including WaterMark.</p> <p>All Watts products are designed, manufactured and inspected/tested, that are WaterMark certified, are subject to contamination of water testing (AS/NZS 4020, where applicable). Where products are WaterMarked, this will include compliance with AS/NZS 4020 as mentioned in AS1</p> <p>Refer Appendix 2.</p> <p>All Watts products are designed, manufactured and inspected/tested, that are WaterMark certified, are subject to flow rates testing that is within the</p> |

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| | (d) allows the system and any backflow prevention devices to be isolated for testing and maintenance. | limitation set by the AS/NZS 3500 (NZBC) and the WELS regulations. All backflow prevention products comply with the WaterMark requirements. |
| G12.3.8 | G12.3.8 Vessels used for producing or storing hot water must be provided with safety devices that– (a) relieve excessive pressure during both normal and abnormal conditions; and (b) limit temperatures to avoid the likelihood of flash steam production in the event of rupture. | This requirement are for vessels, but Watts supply the control valves around the vessels and comply with the requirements set out in relevant AS and/or AS/NZS standards. See Appendix 2. |

NOTE Re WaterMark

WaterMark is not compulsory for the New Zealand market. The products listed in these WaterMark certificates, as shown below.

It must be noted that all Watts products complies with the various requirements as stated above for the NZBC.

Products supplied into the New Zealand market might not be listed on these certificates but can be imported and used within the New Zealand building industry.

Refer WaterMark certificate and schedule of products

Watts Regulator

WM 1335: AS/NZS 2845.1:2010 Water supply – Backflow prevention devices

[SAI Global - Certification Register - Schedule](#) for WM 1335

Ames Company

WM 1527: AS/NZS 2845.1:1998 & 2010 Water supply – Backflow prevention devices

[SAI Global - Certification Register - Schedule](#) for WM 1527

Ningbo

WM 25866: AS/NZS 2845.1:2010 Water supply – Backflow prevention devices

[SAI Global - Certification Register - Schedule](#) for WM 25866

WM 25916: AS 1357.2:2005 Valves primarily for use in heated water systems

[SAI Global - Certification Register - Schedule](#) for WM 25916

WM 26060: WMTS 012:2018 In-line valves for use in plumbing water systems

[SAI Global - Certification Register - Schedule](#) for WM 26060

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Apex NZ

WM 2596: AS 1357.2:2005 Water supply – Valves for use with unvented water heaters – Control valves & AS/NZS 2845.1: 2022 Water supply – Backflow prevention devices
[WM Certificate](#) | [WaterMark \(abcb.gov.au\)](#) for WM 2596

Design, construction and installation instructions

Installation Instructions

Watts Plumbing and Flow Control installation is to be done by registered plumbers. Installation Instructions are supplied with the product.

For an example of an Installation Instructions (RP-IS-009+2318 (RPZ Installation and Maintenance Instructions), see Appendix 3.

Please refer: [Filter Literature and Tools by Product Category | Watts \(watts.nz.co.nz\)](#)

Maintenance requirements

Service/cleaning instructions are available for download as mentioned above for all Watts Plumbing and Flow Control.

Please refer: [Filter Literature and Tools by Product Category | Watts \(watts.nz.co.nz\)](#)

Limitations

Limitations and use are specified in the technical information sheets obtainable from the website and differs by product.

Quality assurance

The following certifications has been accredited to the product and/or manufacturer.

Watts has a variety of certifications including:

- ISO 9001 Quality Management

Product support

Product data available are as shown above in section: Technical Information, Installation Instructions, Maintenance Instructions.

Full product support can be found at:

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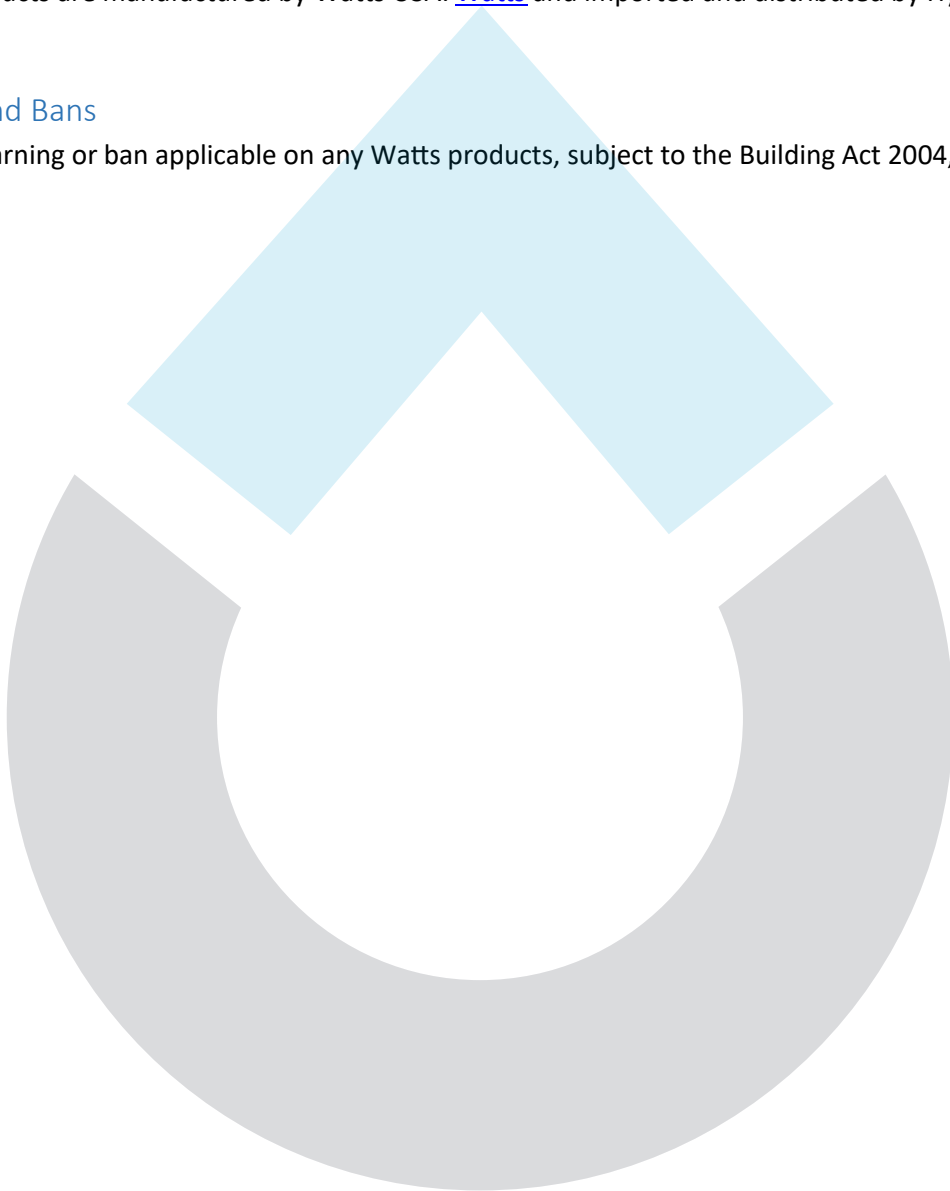
HYDROFLOW DISTRIBUTORS LTD
221 Bush Road
Rosedale, Albany, North Shore
Auckland
Tel: +64 9 415 6151

Manufacturer

All Watts products are manufactured by Watts USA: [Watts](#) and imported and distributed by Hydroflow.

Warnings and Bans

There is no warning or ban applicable on any Watts products, subject to the Building Act 2004, Section 26.

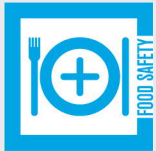


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Appendix 1 – ISO 9001 certificate



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This is to certify that

Apex Valves Limited

367 Rosebank Road Avondale Auckland New Zealand

having been assessed by Telarc Limited and having been found to operate a quality management system conforming to

ISO 9001:2015

is hereby designated

Telarc Registered

for the following goods and services

No. 2264

The design, manufacture and distribution of pressure control, temperature control, float, check and foot valves, fittings and associated products. The sale and distribution of fittings and valves for the water reticulation industry.

Certificate Issued: 30 July 2021

Current Registration: 30 July 2021

Chairperson

David Bone

Original Registration: 19 July 2007

Expiry Date: 19 September 2024

Chief Executive

Philip Cryer



Quality
ISO 9001



Registered by Telarc Limited 626 Great South Road, Ellerslie, Auckland 1051, Private Bag 28901, Remuera, Auckland 1541, Telephone: 64 9 525 0100 Facsimile: 64 9 525 1900 and subject to the Telarc Limited Terms and Conditions for Certification. While all due care and skill was exercised in carrying out this assessment, Telarc Limited accepts responsibility only for proven negligence. To verify that this certificate is current please refer to the JAS-ANZ register at www.jas-anz.org/register This certificate and its associated schedules remain the property of Telarc Limited and must be returned if registration is withdrawn.

Appendix 2 – WaterMark certificates

Watts Regulator

WM 1335: AS/NZS 2845.1:2010 Water supply – Backflow prevention devices

Ames Company

WM 1527: AS/NZS 2845.1:1998 & 2010 Water supply – Backflow prevention devices

Ningbo

WM 25866: AS/NZS 2845.1:2010 Water supply – Backflow prevention devices

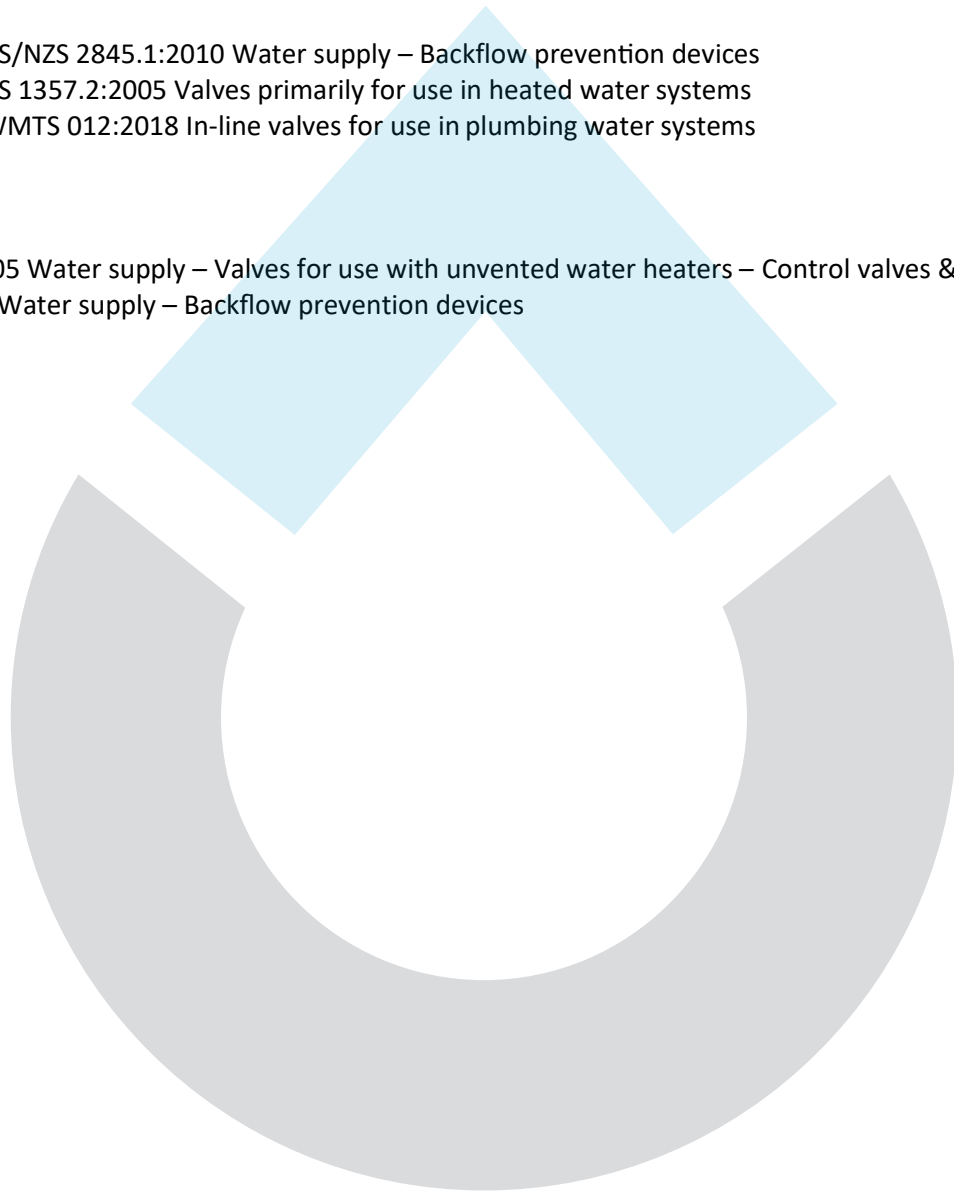
WM 25916: AS 1357.2:2005 Valves primarily for use in heated water systems

WM 26060: WMTS 012:2018 In-line valves for use in plumbing water systems

Apex NZ

WM 2596:

AS 1357.2:2005 Water supply – Valves for use with unvented water heaters – Control valves & AS/NZS 2845.1: 2022 Water supply – Backflow prevention devices



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CERTIFICATE OF CONFORMITY

SAI Global hereby grants:

WATTS Regulator

Trading As

WATTS

585 South Main Street, Franklin, NH United States

Watermark Certificate of Conformity

Evaluated to:

AS/NZS 2845.1:2010 - Water supply - Backflow prevention devices - Materials, design and performance requirements

"the WaterMark Licensee" the right to use or arrange the use of the WATERMARK as shown below only in respect of the goods described and detailed on the product schedule identified on www.saiglobal.com which are produced by the WaterMark Licensee or on behalf of the WaterMark Licensee* and which comply with the appropriate Standard referred to above as from time to time amended. The Licence is granted subject to the rules governing the use of the WATERMARK and the Terms and Conditions for certification. The WaterMark Licensee covenants to comply with all the Rules and Terms and Conditions.

This Certificate is issued by a JAS-ANZ accredited certification body. The Scheme Owner, Administering Body and Accreditation Body do not in any way warrant, guarantee or represent that the product the subject of this Certificate conforms to the WaterMark Certification Scheme Rules, nor accepts any liability arising out of the use of the product. The Scheme Owner disclaims to the extent permitted by law, all liability (including negligence) for claims of losses, expenses, damages and costs arising as a result of the use of the product(s) referred to in this Certificate.

Certificate No: WMKA1335

Issued: 13 June 2020

Expires: 30 July 2022

Originally Certified: 9 February 1994

Current Certification: 11 June 2020

Heather Mahon

Head of Global Technical Services
SAI Global Assurance



* For details of manufacture, refer to the licensee

The WaterMark is a registered certification trademark of Australian Building Codes Board ABN 74 599 608 295 and is issued under licence by SAI Global Certification Services Pty Limited (ACN 108 716 669) ("SAI Global") 680 George Street, Sydney NSW 2000, GPO Box 5420 Sydney NSW 2001. This certificate may only be reproduced in its entirety and remains the property of SAI Global and must be returned to SAI Global upon its request. Refer to www.saiglobal.com for the list of product models.



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CERTIFICATE OF CONFORMITY

SAI Global hereby grants:

Ames Company Inc.

1485 Tanforan Avenue, Woodland, CA United States

Watermark Certificate of Conformity

Evaluated to:

AS/NZS 2845.1:1998 - Water supply - backflow prevention devices - Materials, design and performance requirements

& AS/NZS 2845.1:2010 - Water supply - Backflow prevention devices - Materials, design and performance requirements

"the WaterMark Licensee" the right to use or arrange the use of the WATERMARK as shown below only in respect of the goods described and detailed on the product schedule identified on www.saiglobal.com which are produced by the WaterMark Licensee or on behalf of the WaterMark Licensee* and which comply with the appropriate Standard referred to above as from time to time amended. The Licence is granted subject to the rules governing the use of the WATERMARK and the Terms and Conditions for certification. The WaterMark Licensee covenants to comply with all the Rules and Terms and Conditions.

This Certificate is issued by a JAS-ANZ accredited certification body. The Scheme Owner, Administering Body and Accreditation Body do not in any way warrant, guarantee or represent that the product the subject of this Certificate conforms to the WaterMark Certification Scheme Rules, nor accepts any liability arising out of the use of the product. The Scheme Owner disclaims to the extent permitted by law, all liability (including negligence) for claims of losses, expenses, damages and costs arising as a result of the use of the product(s) referred to in this Certificate.

Certificate No:WMKA1527

Issued: 3 April 2019

Expires: 12 October 2023

Originally Certified: 13 November 1995

Current Certification: 1 April 2019

Kevin Goodwin
General Manager Technical Services
SAI Global Assurance



* For details of manufacture, refer to the licensee

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CERTIFICATE OF CONFORMITY

SAI Global hereby grants:

Watts Water Equipment Manufacturing (Ningbo) Co., Ltd

No.536 Mingzhou West Road, Beilun District, Ningbo, Zhejiang China

Watermark Certificate of Conformity

Evaluated to:

AS/NZS 2845.1:2010 - Water supply - Backflow prevention devices - Materials, design and performance requirements

"the WaterMark Licensee" the right to use or arrange the use of the WATERMARK as shown below only in respect of the goods described and detailed on the product schedule identified on www.saiglobal.com which are produced by the WaterMark Licensee or on behalf of the WaterMark Licensee* and which comply with the appropriate Standard referred to above as from time to time amended. The Licence is granted subject to the rules governing the use of the WATERMARK and the Terms and Conditions for certification. The WaterMark Licensee covenants to comply with all the Rules and Terms and Conditions.

This Certificate is issued by a JAS-ANZ accredited certification body. The Scheme Owner, Administering Body and Accreditation Body do not in any way warrant, guarantee or represent that the product the subject of this Certificate conforms to the WaterMark Certification Scheme Rules, nor accepts any liability arising out of the use of the product. The Scheme Owner disclaims to the extent permitted by law, all liability (including negligence) for claims of losses, expenses, damages and costs arising as a result of the use of the product(s) referred to in this Certificate.

Certificate No:WMK25866

Issued: 29 July 2020

Expires: 16 February 2024

Originally Certified: 17 February 2014

Current Certification: 28 July 2020

Heather Mahon
Head of Global Technical Services
SAI Global Assurance



* For details of manufacture, refer to the licensee

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CERTIFICATE OF CONFORMITY

SAI Global hereby grants:

Watts Water Equipment Manufacturing (Ningbo) Co., Ltd

No.536 Mingzhou West Road, Beilun District, Ningbo, Zhejiang China

Watermark Certificate of Conformity

Evaluated to:

AS 1357.2-2005 - Valves primarily for use in heated water systems - Control valves

"the WaterMark Licensee" the right to use or arrange the use of the WATERMARK as shown below only in respect of the goods described and detailed on the product schedule identified on www.saiglobal.com which are produced by the WaterMark Licensee or on behalf of the WaterMark Licensee* and which comply with the appropriate Standard referred to above as from time to time amended. The Licence is granted subject to the rules governing the use of the WATERMARK and the Terms and Conditions for certification. The WaterMark Licensee covenants to comply with all the Rules and Terms and Conditions.

This Certificate is issued by a JAS-ANZ accredited certification body. The Scheme Owner, Administering Body and Accreditation Body do not in any way warrant, guarantee or represent that the product the subject of this Certificate conforms to the WaterMark Certification Scheme Rules, nor accepts any liability arising out of the use of the product. The Scheme Owner disclaims to the extent permitted by law, all liability (including negligence) for claims of losses, expenses, damages and costs arising as a result of the use of the product(s) referred to in this Certificate.

Certificate No:WMK25916

Issued: 10 November 2020

Originally Certified: 1 July 2015

Expires: 30 June 2025

Current Certification: 9 November 2020

Heather Mahon
Head of Global Technical Services
SAI Global Assurance



* For details of manufacture, refer to the licensee

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CERTIFICATE OF CONFORMITY

SAI Global hereby grants:

Watts Water Equipment Manufacturing (Ningbo) Co., Ltd

No.536 Mingzhou West Road, Beilun District, Ningbo, Zhejiang China

Watermark Certificate of Conformity

Evaluated to:

**WMTS 012:2018 - In-line valves for use in plumbing water supply systems - Miscellaneous types
metallic and non-metallic**

"the WaterMark Licensee" the right to use or arrange the use of the WATERMARK as shown below only in respect of the goods described and detailed on the product schedule identified on www.saiglobal.com which are produced by the WaterMark Licensee or on behalf of the WaterMark Licensee* and which comply with the appropriate Standard referred to above as from time to time amended. The Licence is granted subject to the rules governing the use of the WATERMARK and the Terms and Conditions for certification. The WaterMark Licensee covenants to comply with all the Rules and Terms and Conditions.

This Certificate is issued by a JAS-ANZ accredited certification body. The Scheme Owner, Administering Body and Accreditation Body do not in any way warrant, guarantee or represent that the product the subject of this Certificate conforms to the WaterMark Certification Scheme Rules, nor accepts any liability arising out of the use of the product. The Scheme Owner disclaims to the extent permitted by law, all liability (including negligence) for claims of losses, expenses, damages and costs arising as a result of the use of the product(s) referred to in this Certificate.

Certificate No:WMK26060

Issued: 15 October 2020

Originally Certified: 29 September 2015

Expires: 28 September 2025

Current Certification: 15 October 2020

Heather Mahon
Head of Global Technical Services
SAI Global Assurance



* For details of manufacture, refer to the licensee

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WaterMark Certificate of Conformity

Pro-Switch Pty Ltd grants to the WaterMark Approved User:

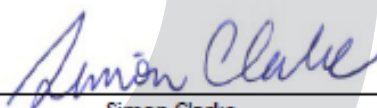
Apex Valves Ltd

Trading as Apex Valves

the right to use the WaterMark as shown above in conjunction with the Certificate No. on product/s as identified in the WaterMark Schedule and as listed on the WaterMark database www.abcb.gov.au/Product-Certification/WaterMark-Certification-Scheme which have been shown to comply with the appropriate Applicable Specification referred to below and as amended from time to time. The WaterMark User is granted a licence to use the WaterMark subject to the rules governing the use of the WaterMark.

Product Type: Valves
Product Use: Water Supply
Brand: APEX
Certification Specification/s: AS 1357.2:2005 Amdt 1 2006 Amdt 2 2009 Water supply-Valves for use with unvented water heaters - Control valves
AS/NZS 2845.1:2022 Water supply - Backflow prevention devices Part 1 Materials, design and performance requirements
Conditions or Limitations: To be installed in accordance with Plumbing Code of Australia (PCA)

Issue Date: 13th March 2023
Initial Issue Date: 24th March 2017
Expiry Date: 12th March 2028


Simon Clarke
General Manager

Certificate No.: 2596

This Certificate is issued by a JAS-ANZ accredited certification body. The ABCB and JAS-ANZ do not in any way warrant, guarantee or represent that the product the subject of this Certificate conforms to the WaterMark Certification Scheme Rules, nor accepts any liability arising out of the use of the product. The ABCB disclaims to the extent permitted by law, all liability (including negligence) for claims of losses, expenses, damages and costs arising as a result of the use of the product(s) referred to in this Certificate. The WaterMark Certification Scheme is a conformity assessment scheme based on ISO/IEC 17067. This Certificate may only be reproduced in its entirety

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Pro-Switch Pty Ltd ABN 37 121 022 366
PO Box 3082 Norman Park Queensland 4170 Australia
Phone: +61 408 704 809
Email: info@pro-switch.com.au
www.pro-switch.com.au



Certificate Number: 2596
Issue Date: 13 March 2023
Issue: 03 Revision: C002

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Appendix 3 – AU & NZ Warranty (Terms and Conditions)



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Warranty



ANKA warrants each ANKA product ("Product") to the original customer ("Customer") against defect in materials and workmanship. The term of this warranty is two years from the date of manufacture, plus shipping time. This is a parts only warranty. The Customer is responsible for uninstalling and reinstalling the Product. ANKA shall not be responsible nor liable for the cost of field labour or other charges incurred by the customer in removing and/or reinstalling any Product or part thereof.

To make a warranty claim, the Customer should send contact details to ANKA at the address below. ANKA will contact the customer directly and promptly. If the issue can't be resolved by email or phone discussions, then ANKA will decide whether we need to get the product back for testing. ANKA may instruct the Customer to send the Product to their point of sale.

The Customer shall bear the freight cost to return the Product to the point of sale. ANKA or its authorised agent shall bear the freight cost to ship the Product back to ANKA for testing.

This warranty is void in any of the following circumstances:

1. The Product has been misused, mishandled, neglected or abused.
2. The Product is not suitable for the Customer's application.
3. The Product has been improperly installed, operated, repaired, serviced or maintained.
4. The Product has been damaged other than by reason of a Product defect.
5. The Product has been modified.
6. The Product has been connected to other equipment with which it is not compatible.
7. The Product has been used outside its stated specifications, and operating parameters, including specifications and operating parameters relating to capacity, temperature and pressure.
8. The Product has been used for purposes other than which it was designed.

This warranty does not cover damage caused by freezing. It is the responsibility of the customer to please ensure that the product is truly defective under the warranty terms. The Customer should follow the standard trouble shooting procedures. Refer to the technical documentation on the ANKA website. If necessary, contact ANKA for technical support. This warranty applies to ANKA Products only. It does not apply to ancillary equipment over which ANKA has no control. Such ancillary equipment includes, without limitation, other plumbing equipment, pipe, hoses and fittings.

Installation is entirely at the Customer's risk. The Customer is responsible for installing the Product in accordance with ANKA's installation instructions and applicable local codes, ordinances and good trade practices. ANKA accepts no liability for damages resulting from faulty installation.

ANKA accepts no liability for direct, indirect, incident, special, or consequential damages resulting from the Customer's failure to follow ANKA's warnings, installation instructions and procedures or such other procedures generally applicable to products of the same type. The foregoing limitation extends to damages to person or property as well as the cost of alternative arrangements and the cost of trades people. ANKA reserves the right to change or improve its Products or any component thereof without being obligated to provide such a change or improvement for Products sold and/or shipped prior to such change or improvement.

This warranty gives the Customer specific legal rights. The customer may have other rights or remedies pursuant to the laws in its territory. Nothing in this limited warranty should be construed as limiting or restricting any other statutory right or remedy of the Customer, except for such limitations or restrictions herein as may be allowed by the law of the territory. With our policy of continuing product design and development, specifications, code numbers and items are subject to change without notice.

The products in this website are protected by intellectual property rights including patents, registered designs and trademarks owned by Apex Valves Limited. These registrations cover countries including, but not limited to, New Zealand, Australia, USA, Canada, UK, Europe, South Africa and many others.

ANKA and its trademarks belong to Apex Valves Limited.

Warranty



The Apex Valves manufacturer warranty for agricultural products is limited to any fault found in a new valve due to poor workmanship or materials that is returned to Apex Valves Limited within the warranty period (2 years).

The warranty does NOT apply if faults arise due to the following causes:

1. Faulty operation due to foreign matter in the water supply
2. Installation of valves to impure or deleterious water supplies that contain excessive dissolved salt or chemicals
3. Installation that does not comply with any other relevant approved Standard or Manufacturer's instructions and recommendations
4. Abuse or mutilation of a valve during installation or in an attempt to repair or replace the valve
5. Installation of a valve in an application where its intended use is not that for which the valve was designed without the prior written consent of Apex Valves Limited
6. Failure due to a lack of maintenance

Apex Valves Limited shall in no way be liable for any loss, damage (direct, indirect or consequential), cost or expense incurred.

Apex Valves Limited reserves the right at any time to modify any valve specifications.

The 2 year warranty is valid from the date of manufacture.

Warranty



The Apex Valves manufacturer warranty is limited to any fault found in a new valve due to poor workmanship or materials that is returned to Apex Valves Limited within the warranty period as prescribed in the table below.

FILTAMATES 2 YEAR WARRANTY

The warranty does NOT apply if faults arise due to the following causes:

1. Faulty operation due to foreign matter in the water supply
2. Installation of valves to impure or deleterious water supplies that contain excessive dissolved salt or chemicals
3. Installation that does not comply with any other relevant approved Standard or Manufacturer's instructions and recommendations
4. Abuse or mutilation of a valve during installation or in an attempt to repair or replace the valve
5. Installation of a valve in an application where its intended use is not that for which the valve was designed without the prior written consent of Apex Valves Limited
6. Failure due to a lack of maintenance

Apex Valves Limited shall in no way be liable for any loss, damage (direct, indirect or consequential), cost or expense incurred.

Apex Valves Limited reserves the right at any time to modify any valve specifications.

The 2 year warranty is valid from the date of manufacture.

Warranty (NZ Only)

Apex Valves warranty is limited to any fault found in a new valve due to poor workmanship or materials that is returned to Apex Valves Ltd within five (5)* years from the date of manufacture unless otherwise stated. This warranty meets the durability requirements as specified in NZ Building Code Clause B2, Table 1.

The warranty does NOT apply if faults arise due to the following causes:

1. Faulty operation due to foreign matter in the water supply.
2. Installation of valves to impure or deleterious water supplies that contain excessive dissolved salts or chemicals.
3. Installation that does not comply with NZ Building Code G12, NZS4607:1989, any other relevant approved Standard, or Manufacturers instructions and recommendations.
4. Abuse or mutilation of a valve during installation or in an attempt to repair or replace the valve.
5. Installation of a valve in an application where its intended use is not that for which the valve was designed without the prior written consent of Apex Valves Limited.
6. Failure due to a lack of maintenance.

Apex Valves Limited shall in no way be liable for any loss, damage (direct, indirect or consequential), cost or expense incurred other than those rights a consumer has under the Consumer Guarantees Act 1993.

Note: Apex Valves Limited reserve the right at any time to modify any valve specifications.

Warranty (NZ Only)

Apex Valves Product Warranty

Apex Valves warranty is limited to any fault found in a new valve due to poor workmanship or materials that is returned to Apex Valves Ltd within five (5)* years from the date of manufacture unless otherwise stated. This warranty meets the durability requirements as specified in NZ Building Code Clause B2, Table 1.

The warranty does NOT apply if faults arise due to the following causes:

1. Faulty operation due to foreign matter in the water supply.
2. Installation of valves to impure or deleterious water supplies that contain excessive dissolved salts or chemicals.
3. Installation that does not comply with NZ Building Code G12, NZS 4607:1989, any other relevant approved Standard, or Manufacturer's instructions and recommendations.
4. Abuse or mutilation of a valve during installation or in an attempt to repair or replace the valve.
5. Installation of a valve in an application where its intended use is not that for which the valve was designed without the prior written consent of Apex Valves Limited.
6. Failure due to a lack of maintenance.

Apex Valves Limited shall in no way be liable for any loss, damage (direct, indirect or consequential), cost or expense incurred other than those rights a consumer has under the Consumer Guarantees Act 1993.

Note: Apex Valves Limited reserve the right at any time to modify any valve specifications.

Watts Product Warranty

Watts' voluntary manufacturer's warranty applies only to any fault found in a new valve due to poor workmanship or materials that are returned to Watts within two and a half years from date of manufacture (30 months) unless otherwise stated. The date of manufacture can be found on the valve body. The voluntary manufacturer's warranty does NOT apply if faults arise due to the following causes:

1. Faulty operation due to foreign matter in the water supply.
2. Installation of valves to impure or deleterious water supplies that contain excessive dissolved salts or chemicals.
3. Installation that does not comply with AS 3500, any other relevant approved standard, or manufacturers' instructions and recommendations.
4. Abuse or mutilation of a valve during installation or in an attempt to repair or replace the valve.
5. Installation of a valve in an application where its intended use is not that for which the valve was designed without the prior written consent of Watts.
6. Failure due to a lack of maintenance.

This voluntary manufacturer's warranty is provided by Watts Water Equipment Manufacturing (Ningbo) Co., Ltd., with its registered address at No. 536, West Mingzhou Road, Beilun District, Ningbo, Zhejiang, 315824, P.R. China, Tel: +86-574-26892222.

Watts' voluntary manufacturer's warranty is in addition to, and does limit or restrict, any rights and remedies under the Consumer Guarantees Act 1993.

Our goods come with guarantees that cannot be excluded under the New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

All claims must be filed in a timely manner by sending the valves, a description of the defect and your contact details to the address of our New Zealand distributor detailed on the package. All claims are subject to laboratory appraisal. For claims under the voluntary manufacturer's warranty we will repair or replace your valve/refund you the cost of purchase in our absolute discretion. We may also reimburse reasonable and direct costs associated with the return of your valves under this warranty. To apply for reimbursement, please provide details of costs incurred (including a receipt) for our consideration.

Watts will not otherwise be liable for any loss, damage (direct, indirect or consequential), cost or expense incurred.

Note: Valve specifications change from time to time so please check these before purchase.